Use this firmware if the firmware currently in the nvr has a build date of 8/16/2019 or earlier.

This firmware must be installed using a usb drive inserted into one of the usb ports of the nvr. Do not install using the web interface or client software.

Download the firmware to a USB thumb drive

Insert the flash drive into a USB port on the NVR

Go to:

System - then to

Maintenance - then to

Upgrade

Click - Select file

Choose the upgrade file

Click - Ok

Do not interrupt the update process